

# **SILVER STAR FAMILIES OF AMERICA**

## **Code of Ethics for Members**

### **Goal**

To establish a set of principles and practices for the members of the SSFOA that will set parameters and provide guidance for participation in the SSFOA.

### **Code**

Members of the SSFOA are committed to observing and promoting the highest ethical conduct in their performance of responsibilities and duties as a member of SSFOA. Members pledge to accept this code as a minimum guideline for ethical support and shall:

#### **Professional Excellence**

1. Develop and encourage the practice of high standards of personal and professional conduct among themselves and their membership.
2. Exemplify a professional level of courtesy, respect, and objectivity when participating in all SSFOA activities.

#### **Accountability**

3. Fully disclose, at the earliest opportunity, any information that may result in a perceived or actual conflict of interest while assuming committee or other responsibilities as a SSFOA member.
4. Accurately and fully disclose, all information required for membership and participation in SSFOA, and provide SSFOA with any additional information as it is known that may adversely affect such eligibility or participation.
5. Faithfully abide by the by-laws and policies of SSFOA.
6. Strive to uphold these practices and assist other SSFOA members in upholding the highest standards of conduct.

#### **Confidential Information**

7. Respect the confidentiality of sensitive information known due to service on SSFOA committees and the Board of Directors.

#### **Collaboration and Cooperation**

8. Respect the diversity of opinions as expressed or acted upon by any decision-making body of SSFOA.
9. Promote collaboration, cooperation and partnership among SSFOA members, including good faith efforts to come to mutual understanding between members when there is overlap in membership or service areas.
10. Communicate with other SSFOA members about issues affecting respective geographic areas including intentions of doing business in a state and proactively work toward resolution of potential conflict.